#### **OPEN ACCESS**

Volume: 11

Special Issue: 1

Month: November

Year: 2023

E-ISSN: 2582-0397

P-ISSN: 2321-788X

Received: 05.10.23

Accepted: 10.11.23

Published: 20.11.23

#### Citation:

Nirmala Grace Rani, S. "Use of Information and Communication Technologies (ICT) for Inclusive Education." Shanlax International Journal of Arts, Science and Humanities, vol. 11, no. S1, 2023, pp. 36–41.

DOI: https://doi. org/10.34293/sijash. v11iS1i2-Nov.7313

# Use of Information and Communication Technologies (ICT) for Inclusive Education

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#### Abstract

Every Indian citizen has the fundamental right to education, regardless of whether they live in a posh neighbourhood or a remote, underdeveloped village. Article 45 of the Indian Constitution mandates that all children must receive a basic elementary education up until the age of fourteen. The education sector can benefit from the application of information and communication technology (ICT). Education encompasses in-person, virtual, remote, and part-time learning. Applications for ICT in the real world are practically endless. ICT can be used to educate those who are unable to attend school because of a variety of obstacles.. Both formal and informal educational settings can benefit greatly from ICT use. The concept of inclusive education suggests that all students should have equal access to education, not in a segregated environment but rather within the framework of a mainstream educational system. Accessible Information and Communication Technologies (ICTs) are essential for parents, students, teachers, and educational authorities, and their availability greatly facilitates the advancement of an inclusive educational system. ICT's function as a tool for education, a communication aid, and a way to access learning resources that were previously unavailable. ICT is distinct in that it is a transformative catalyst that is changing educational frameworks. The focus lies in efficiently applying ICT tools to create inclusive learning environments that are customised to meet the necessarily of a broad reach of assimilator, guaranteeing impartial access participation for all.

Keywords: ICT, Inclusive Education, Learning Environment.

#### Introduction

The term "information and communication technologies" (ICT) refers to the technological resources and tools used for information creation, management, distribution, and storage as well as communication. Computers, the Internet, mobile phones, televisions, radios, and other broadcasting devices are some examples of these technologies. ICT is the totality of Software and hardware resources set aside for the purpose exchange, storage and producing content through the application in different technological tools. It is not the same as e-learning, which is a method in which these ICT tools are applied to improve the teaching and basic cognitive process. Therefore, the ICT is more helpful educational mode that possesses the capacity to greatly acquire students at some level. In the past ten years, numerous studies have been carried out with the express purpose of demonstrating the value and applications of ICT in research and education. Moving on to the idea of effective teaching, we now know that effective teaching and effective learning are

closely linked. Effective teaching also necessitates a democratic and inclusive learning atmosphere where every students study collectively and, for the most part, attain the same learning standards. ICT can empower students from a variety of backgrounds, promote diversity, and close educational gaps. Furthermore, the study looks at how ICT can help develop 21st-century competencies like digital literacy, teamwork, and critical thinking.

# **Concept of Inclusive Education**

The content behind comprehensive instruction is to adapt reflective learners with particular needs in daily learning environment. Through inclusive education, kids can form friendships with others who have disabilities on an interpersonal level. There is a belief held by some individuals that kids with special needs who are positioned in regular classroom settings tend to have high self-pride than kids where they segregated into separate classrooms. Every students regardless of their linguistic, social, emotional, cognitive, or physical or alternate conditions can be accommodated in inclusive schools. Nonetheless, inclusive education is defined as "an ongoing procedure in a dynamic educational activity framework, emphasising those who are in school but are not learning," rather than being synonymous with special needs education or integration strategies.

# Team of People Supported by Inclusion

With a focus on the groups most at risk of marginalisation and exclusion from society, inclusion is concerned with ensuring that all children, youth, and adults have equal access to learning opportunities and participation.

- Boys and girls with gender identity problems.
- · Kids who require assistance in grasping the teaching language
- Children classified as having emotional, behavioural, sensory, physical, or mental disabilities are among those with special educational needs.
- Talented and gifted students. Children who struggle with social skills, like homeless kids and prisoners.
- Orphanages and children in public care are examples of children in need.

Typically, these groups are not allowed to participate in mainstream education. For this reason, teaching them calls for unique methods and strategies.

# ICT's Potential to Promote Inclusivity in the Classroom

Since they are the ones who deal with the diversity in the classroom directly, teachers must flourish in order to promote inclusion. Technology should be incorporated into teacher education programmes in an effort to achieve this aim. The following objectives can be achieved by doing this.

- To teach fundamental computer skills To improve communication during the learning process To encourage self-learning
- To assist working teachers in periodically updating their knowledge about emerging technologies and trends.
- To support and improve the assessment, feedback, and evaluation process
- To motivate team teaching and cooperative learning among teachers by working together to provide accessibility in distance learning.

# **Some Gadgets Available for Inclusive Education**

• Visual disability: Braille shorthand devices; telescopes for distant vision; and KNFB portable readers for the visually impaired Talking lexicon

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- Delay in Auditory Feedback for Speech Impaired Speech (DAF)
- Advanced Digital Speech Audiometer for Hearing Impairment and Hearing Aid

# FM Assistive Listening System, Wireless

- Mental Illness
- Elementary Ability Wooden Puzzles
- We are able to (daily living activities)
- Timetable of seasons
- Utilising Assistive Technology in Integrated Education

# Assistive Technology (AT) Examples that can benefit PWDs in the Classroom Include

Software and devices for Alternative and Augmentative Communication Group Hearing Aid for classrooms, Multi-modal systems, materials with a tactile feel Screen readers and magnifiers, multimedia content, assessment and evaluation tools, content development software, text-to-speech engines, speech recognition, special access switches and mechanisms, sign language and braille learning software, etc., web portals, and Edusat

#### **ICT Tools for Inclusive Learning Environments**

The path towards sustainable development emphasises the authoritative character of well-thought-out ICT integration in educational systems. It supports laws that support digital inclusion, programmes for teacher preparation that incorporate new technology, and cooperative efforts to maximise the potential of ICT. This paper's ultimate goal is to add to the continuing conversation about how ICT integration for inclusive education can spur sustainable development by imagining a time when education is available, empowering, and truly transformative for all.

To enable educators and students to use digital tools to enhance their instruction, learning, and evaluation processes while fostering a vibrant and stimulating learning environment. The main objectives are as follows:

- Acquiring proficiency in utilising digital education methods and exercises in non-formal contexts to encourage diversity.
- Comprehending the aspects of integration, identity, and belonging in the context of education.
- Developing critical and creative thinking abilities, problem-solving, teamwork, presentation, negotiation, and communication skills.
- Exchanging knowledge and best practices among age groups and culturally diverse zones to promote effective inclusive approaches through digitalization.
- Developing participants' abilities to facilitate peaceful group dynamics, take into account obstacles related to diversity, and turn the class into a cohesive unit.
- Developing innovative digital tactics and raising awareness of educators' abilities to tackle inclusion issues in classrooms and schools.
- Creating resources like digital storytelling, e-portfolios, and games to use technology in education for a range of age groups.
- Providing a minimum of five activities and techniques to enhance student motivation and promote inclusivity in the classroom.
- Gaining self-assurance in utilising web 2.0 social media platforms.
- Motivating educators to integrate digital technology within the classroom.
- Aiding educators in comprehending the varied realities of their students and effectively incorporating them into the classroom.



- Providing resources to foster relationships between educators and students so that each one feels valued and included.
- Enhancing the interpersonal connections between educators and learners by recognising and replacing constrictive and unfavourable beliefs with constructive and encouraging ones.
- Proficiency in implementing digital education exercises for integration in diverse formal environments and comprehension of the traits of an environment that is both accepting and inclusive. Enhancing critical, creative, and critical thinking abilities as well as teamwork, presenting, problem-solving, and negotiating abilities.

Proficiency in fostering harmonious groups, taking into account challenges related to diversity, and converting the class into a cohesive unit. Enhanced comprehension of educators' proficiency and innovative digital tactics to tackle issues related to inclusion. Abilities to comprehend the various realities of students and more effectively incorporate them into the classroom. The capacity to create resources for using technology in education across age ranges. Finding strategies and activities to increase student motivation and promote inclusivity.

# **Empowering Learners through Diversity-Promoting Inclusivity in Education**

Creating a dynamic and fair learning environment requires supporting inclusivity in the classroom and empowering students via diversity. Acknowledging and appreciating the diverse range of backgrounds, skills, and viewpoints that students possess, educational establishments establish the groundwork for a genuinely inclusive learning environment. As students interact with a variety of materials, experiences, and classmates, they become more empowered and develop a feeling of selfworth and belonging. Beyond merely recognising differences, inclusive education actively works to foster a climate in which all students, regardless of background, feel respected and supported as they pursue their education. This method improves academic performance while also fostering the growth of critical life skills like empathy, cultural competency, and teamwork. Teachers can equip students to navigate the complexities of the real world with a broader perspective and get ready for a future marked by understanding, respect, and unity by embracing diversity and promoting inclusivity.

#### **Holistic Approaches to Inclusive Education**

The process entails discussions, role-playing, cooperative work, practical instruction, and various exercises. The comprehensive approach entails exposing participants to various learning environments and digital teaching techniques, analysing their effects, applying knowledge to their own situations, exchanging viewpoints and personal experiences, and enhancing their capacity for self-improvement. The use of various digital tools and technologies in education is also covered in the course, with an emphasis on fostering an inclusive learning environment. The application of ICTs to the treatment of sensory impairments, such as sightlessness and visual disability as well as hearing disability. It showcases numerous apps, gadgets, and assistive technology made to help people with sensory impairments in their daily lives and in the classroom. The application of ICTs to physical disabilities, such as issues with motor skills, is covered in the third section. It describes how technologies like robots, gaze-based systems, and smart gloves help people with physical disabilities with everyday tasks like learning and communication. The general conclusion highlights the transformative role of ICTs in granting people with disabilities equal opportunities and improving their involvement in society. It emphasises how crucial it is to use ICTs appropriately, according to each person's needs, to have affordable and accessible assistive technology, and to have inclusive policies and funding to guarantee that ICTs are effectively integrated into the educational process for people with disabilities.

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# The Benefits of ICT in Inclusive Education

ICT use in inclusive education promotes more constructivist learning as well as increased student activity and responsibility.

Active Learning: With ICT-enhanced learning, resources for data analysis, computation, and inspection. This creates a student platform research, investigation, and creation of new knowledge. Learner engagement rises when ICT is used to enhance the learning process. "Just in time" learning, in which students select what to learn when they need it, is another form of ICT-enhanced learning.

**Collaborative Learning:** Regardless of location, ICT-supported learning promotes communication and teamwork between students, instructors, and subject matter experts. Working with students from diverse cultural backgrounds is made possible by ICT-supported learning, which improves students' communication and teamwork abilities as well as their awareness of the wider world.

**Integrative Learning:** A thematic integrative approach to teaching and learning is supported by ICT enhanced learning.

**Evaluative Learning:** ICT-enhanced learning is diagnostic and student-directed. Instead of just listening and memorising, ICT-supported education acknowledges the existence of multiple learning routes to investigate and ascertain. Students who receive an education are better equipped to use ICT in their social lives, careers, and classrooms.

- ICT as a "helping instrument" The ICT is a tool.
- ICT as a teaching and learning tool. This speaks of ICT as a teaching and learning tool, the medium that allows educators to instruct and students to learn.
- ICT as a management and organisation tool in educational institutions.

#### **Special Benefits for Students**

- Computers can help students receive education more independently.
- Pupils who require special education assistance can complete assignments at their own speed.
- When using the internet, visually impaired students can access information just like their sighted peers.
- Pupils who struggle with severe and multiple learning disabilities find it easier to communicate.
- Pupils who utilise voice communication tools acquire self-assurance and social legitimacy in both educational settings and local communities.
- Students who are more confident with ICT are more inclined to use the internet for schoolwork and personal interests at home.

#### Conclusion

The society will benefit from high-quality ICT-based education and stakeholder awareness of it. By integrating ICT throughout the educational process, it can improve standards and quality. ICT can be used in both formal and informal education, eventually making students employable and contributing members of society. The government can save a lot of money by using ICT in teacher training. Furthermore, a great deal of qualitative improvement can be observed because the training's resource people may be the best in the world. Using ICT in administration can assist in addressing the issue of teacher and student absenteeism. Information and communication technology (ICT) application in inclusive education to advance sustainable development highlights how technology has the power to fundamentally alter educational frameworks. It is evident as we traverse the dynamic nexus of ICT and education that strategic integration is essential to creating inclusive learning environments that cater to a range of learner needs. The many benefits of ICT, from increased engagement to personalised learning experiences and better accessibility, highlight

how important it is to the advancement of inclusive education. This document has explained how ICT can support diversity, close the achievement gap, and enable students from different backgrounds through a case study and creative approach analysis.

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